

SHARECROFT GYMNASTICS CLUB CONCERNS & COMPLAINTS PROCEDURE

Sharecroft Gymnastics Club is affiliated to British Gymnastics, the Club is bound by the BG procedures for complaints, disciplinary issues and membership suspensions and expulsions.

Sharecroft Gymnastics Club places the health, welfare and safety of its members as the highest priority.

Any concerns or issues you would like to raise with the club can be done through any of its coaches or helpers. However, the Club has a designated Welfare Officer, Pam Collier, who can be contacted confidentially on: 07707774437 to whom all complaints, grievances and suspicions of poor practice should be addressed. Matters will be dealt with confidentiality and only those who need to know will be informed.

The British Gymnastics' procedures for dealing with complaints will be followed and if an issue cannot be suitably addressed at club level, the British Gymnastics' procedures will be implemented.

A copy of the British Gymnastics' Complaints Procedure and the policy for Protection of Children and Vulnerable Adults is available from the head coach.

<https://www.british-gymnastics.org/complaints-and-appeals/738-complaints>